

The House of Bread at the Mill

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Covid-19 update

During the time of restrictions due to Covid-19 we at The House of Bread have worked hard to implement the Government guidelines and regulations relevant to us, to do all that we can to help our guests feel safe whilst maintaining a warm and friendly welcome. As the guidelines are now being lifted we wanted to update you prior to your visit to The House of Bread.

We are confident that God is in control and maintain that the wellbeing of our staff, volunteers and guests is our highest priority.

From 19 July, England moves to step 4 of the Government's lockdown-easing roadmap which will mean:

- Social distancing is no longer mandatory, the 1m+ guidance is removed but we are advised to be cautious. We also need to respect the concerns of others.
- No limits on how many people can meet but if you are part of a large group maybe consider meeting outside, where practical.
- Ventilation is a big key in reducing viral transmission; wherever possible open doors and windows.
- Regular hand washing remains important.
- There is no longer a restriction on bedroom occupancy and therefore we can operate at full capacity – total 36 overnight guests.
- Face coverings are no longer required by law, although the guidance still 'expects and recommends' them in crowded and enclosed spaces, mainly to protect others. If everyone wears one, the risks drop for all, and can also help reduce virus spread from contagious people with no symptoms.
- No restrictions on communal worship – singing and flag waving are allowed.
- Group Risk Assessments are no longer required.

The House of Bread will continue with:

- enhanced cleaning regimes in public areas and bedrooms
- hand sanitiser stations at entrances and throughout the centre
- regular updates and briefings for staff
- conforming to any future guidelines

Our booking terms and conditions require guests to consider:

- if, in the 10 days prior to their visit to The House of Bread, they have had any Covid-19 symptoms, whether they need to self-isolate or take a lateral flow Covid-19 test

Cancellation terms as follows:

- Our normal booking policy applies at this time, i.e. all deposits are non-refundable, but can be transferred if enough notice is given.
- The House of Bread reserves the right to cancel any booking that has been reserved or booked. Should this event occur, we will endeavour to inform you as soon as we can and outline options available.

We trust that these measures reassure you ahead of your stay with us. If you have any questions you are very welcome to contact us.

Come and be refreshed, restored, renewed ...