

The House of Bread at the Mill

Burmington Shipston-on-Stour Warwickshire CV36 5AF
01608 663952

contact@thehouseofbread.org www.thehouseofbread.org

General policies

This document is for groups and individuals, both residential and day.

Alcohol

Out of respect to our friends or other guests who may have alcohol issues, we have a non-alcohol policy throughout The House of Bread.

Animals

No pets are allowed except guide dogs or assistance dogs, preferably with prior arrangement and there will be certain stipulations. Any damage or accidents may be charged for.

Campfires and BBQs

There is a BBQ available but you need to provide charcoal and fire lighters. Please speak to the manager as to where this may be used. No small disposable BBQ's may be used due to the risk of fire. There is a specific site for a campfire, but we cannot guarantee a supply of wood – again, please ask.

Candles or any other combustible using a naked flame

No candles or incense at all is permitted in any bedroom or area other than worship or prayer rooms as this may constitute a fire risk. Reed diffusers or battery operated candles are an acceptable alternative.

One candle, for prayer or meditation purposes, is permitted when used in a lantern, which can be borrowed from The House of Bread, but it must not be left unattended.

Car parking

There is limited car parking and so we ask that guests come in as few cars as possible. For guests arriving by train, the nearest railway station is Moreton-in-Marsh, six miles away. Taxi phone numbers: 07800 957646 and 07565 521833.

Climbing frame and slide

There is a climbing frame and a swings in the field. Parents: your child is your responsibility - please supervise at all times.

Damage

Any damage to The House of Bread property may be charged for. We would appreciate that if damage is caused you would let us know.

Departure

Guests are asked to leave all the rooms they have used clean and tidy on departure. We ask groups to take out their rubbish to the appropriate bins.

On the morning of departure guests are asked to remove used bed linen and remake their bed with fresh bed linen which can be found in the bedroom. It would also be very helpful if guests could empty their bedroom bins and for groups to vacuum the meeting rooms they have used.

We ask that bedrooms are vacated by 10am to enable cleaning to take place in readiness for our next guests (unless another time is agreed with the managers).

Disabled guests

The ground floor of the Mill, the Alpha Suite and the Barn are accessible and have wheelchair access to toilets. Unfortunately, due to the historical and architectural design of the building, we regret that The House of Bread is not suitable for overnight guests with very limited mobility. There is only sleeping accommodation on the second and third floor of the main building. There is a stair lift but there is a step up to the stair lift. There is no lift for a wheelchair user. None of the bedrooms have bathroom facilities for those with physical disabilities. Please inform the site managers of any with mobility or medical issues, ideally before arrival.

Furniture

We aim to keep a certain standard for our guests and so, to avoid damage to The House of Bread, please refrain from moving furniture from one room to another.

Heating

There is a thermostat in each of the bedrooms on the 2nd floor. Instructions for the use of the heaters in the 3rd floor bedrooms can be found in each of those bedrooms.

Ironing

No ironing is allowed in the bedrooms or meeting rooms (we have previously needed to replace bedding which has been scorched). An iron and ironing board can be made available, please ask.

Meals

To prevent damage to furnishings in The House of Bread and to assist with housekeeping, it is requested that all meals should be eaten in the dining rooms.

Muddy footwear

In order to help keep the Mill clean, please do not walk through the Mill with muddy footwear. Dirty shoes can be left on the shoe-rack in the foyer of the main building. Ideally it would be wise to bring some indoor footwear.

River

Children should be supervised at all times whilst on site especially in the area of the river and mill pond due to the danger of water. In view of hidden dangers, this is an old industrial site, **NO SWIMMING IS ALLOWED IN THE RIVER.**

Signing in and out

On arrival and whenever leaving the site, guests are expected to sign in/out in the guest register book which can be found in the Mill foyer by the main entrance on the ground floor.

The group leader is responsible for keeping a register of who is in the group, who are day guests, and if the stay covers more than one night whether there are some who only stay for one night. It is essential that the bedroom plan is completed and kept by the group leader in case of emergency. A copy should be given to the site manager.

Smoking

There is no smoking or vaping allowed in any building. (There is a designated smoking area available.)

WiFi

Free WiFi is available: HoB guest – riverstour

Finally

There may be times when small groups are asked to share bedroom floors (not bedrooms) with another group.

Please be considerate of other guests and our neighbours by being quiet between 11pm and 8am inside and outside of the building. Where possible, please use headphones for playing music as noise travels easily around the building.

Extra linen, blankets and towels can be found in the hospitality cupboard next to bedroom 6 on the 2nd floor.